

Amadeus Ticket Changer Shopper

Empower travelers to search for alternative flight options for their existing tickets online

Key benefits

Gain on efficiencies

Reduce the time agents dedicate to manually searching for alternative flight options for travelers' original tickets. This allows them to focus on other important tasks, such as assisting travelers or handling complex travel arrangements.



Enhance customer experience

Empower travelers to take control of their itinerary changes. Enhance their overall experience by providing them with access to alternative flight options that still align with their needs and preferences, according to their original tickets' conditions.

How it works

1. ATC Shopper automatically searches and displays relevant alternative recommendations to travelers' original air tickets checked against ATPCo Category 31 fare rules filed by the airlines. The output is available in two displays:

- _Calendar view: ATC Shopper displays recommendations for a given range of dates (up to + / - 3 days).
- _TravelBoard view: ATC Shopper displays up to 200 recommendations for a chosen date.

2. The product automatically computes and informs about the fare difference, the taxes balance, and the penalty amount based on ATPCo Category 31 fare rules filed by the airlines.

Key highlights

All fares Public, private, and negotiated fares are processed.

All tickets Domestic, international, interline, unused, and partially unused tickets are processed.

All airlines Amadeus Ticket Changer Shopper works for all airlines.

Any changes Any changes are processed: date, flight, routing, cabin, class, and more.

Sales channels Available via Amadeus Web Services.

10 minutes saved per ticket*

It's how travel works smoother.

*Source: Amadeus internal data