

Amadeus Ticket Changer Eligibility

Empower travelers to check the exchangeability of their air tickets online

Key benefits

Gain on efficiencies

Minimize the number of inquiries directed to your customer service resources from travelers seeking information about the exchangeability of their air tickets.

Free agents from the laborious process of manually reviewing airline fare rules to assess whether an air ticket is eligible for exchange

Enhance customer experience

Provide faster response time and transparency to travelers looking to adjust their travel plans. Allow them to conveniently access the exchangeability information applicable for their flight tickets online at any time, enhancing the overall customer experience.



How it works

1. ATC Eligibility automatically verifies and confirms whether an air ticket is eligible for exchange, checked against ATPCo Category 31 fare rules filled by airlines.
2. The product automatically retrieves the type of change that is allowed for the air ticket, determines if any penalty applies, and provides the list of airlines authorized for repricing.

Key highlights

All fares	Public, private, and negotiated fares are processed.
All tickets	Domestic, international, interline, unused, and partially unused tickets are processed.
All airlines	Amadeus Ticket Changer Eligibility works for all airlines.
Sales channels	Available via Amadeus Web Services.

3 minutes saved per ticket*

It's how travel works smoother.

*Source: Amadeus internal data