

Amadeus Selling Platform Connect

Quarterly product update: Q4 2024

New enhancements. Key highlights. Productivity hacks.

NDC: Improved Shopping



Before booking, you can display the IB service catalogue (extra baggage, meal) and seat map (IB & SQ). Then, book services and seats when creating the order. Exclude the AF Subscriber card from searches if it's in the profile or added on the Command page but not needed for international flights.

NDC: Improved Servicing



Bookings can be modified before payment without cancelling and rebooking. During voluntary exchanges, labels will show the status of residual value EMDs, and corporate codes can be used for fare-driven exchanges to benefit of corporate fares.

NDC: Easy comparative shopping of all content



The Comparison Matrix now integrates NDC, displaying Sustainable Aviation Fuel (SAF) details and seat bundles as included services, full fare conditions (including Edifact), and updated information in recommendation cards after pricing.

B2B Wallet for Edifact, Light Ticketing and AirX



B2B Wallet is now a form of payment for Edifact, Light Ticketing and Amadeus Air Extension in Air Shopping (GUI). It can also be used for GDS hotels in the new Hotel UI, allowing for the sending of payment instructions and corporate names to the hotels.

Enhancing quality and productivity



Improve customer experience, reduce post-trip baggage complaints and reimbursement claims with the addition of new properties to TST and ES elements. Sharing rules across Office IDs is now more efficient, eliminating the need for duplication of effort when sharing between partner OIDs.