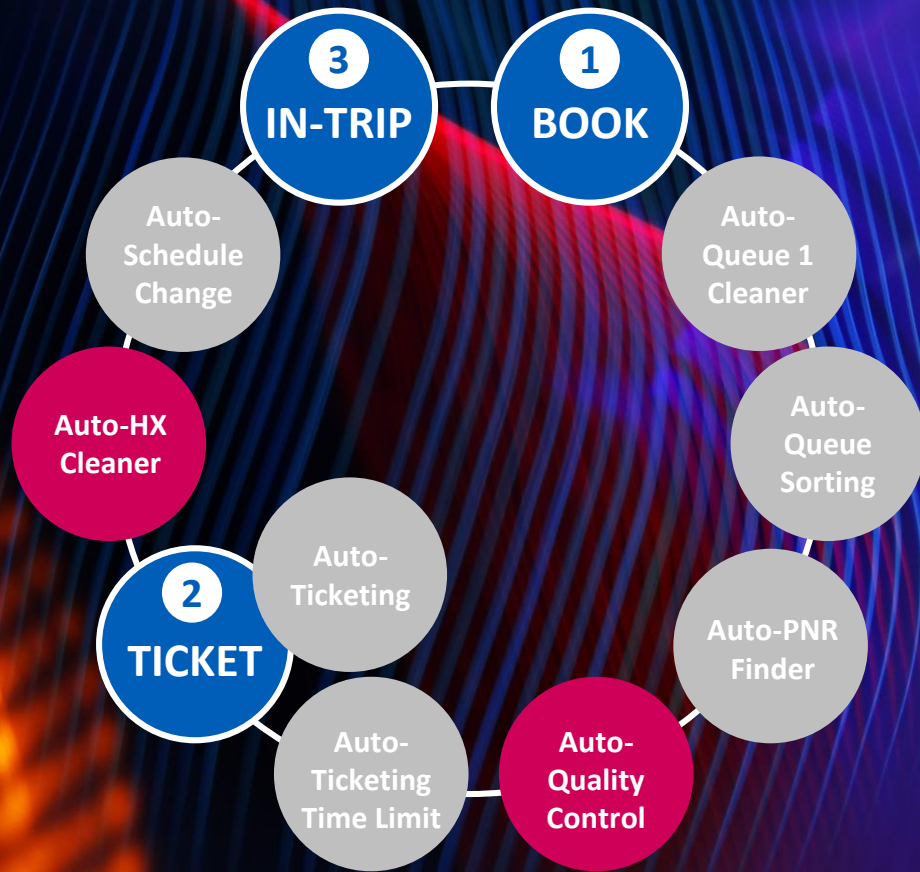


CLEARING OUT THE PNR QUALITY JUNGLE



Amadeus Robotics
Automate Smarter
amadeus.com/robotics

Keeping up with PNR status codes and other validation requirements can take a toll on your agency's productivity. Removing inactive segments before scheduled departure date places intense operational burden and pressure on staff. On top of which, occasional errors are inevitable, generating penalties from airlines and dissatisfaction from travelers.

Amadeus Robotics helps you avoid costly human errors and PNR rework activities. Change rules, add new contracts and market practices with a simple tweak to your robots' configuration. Update your queues regularly and maintain a higher degree of quality without the hassle.

Amadeus Auto-Quality Control provides wide flexibility to travel agencies for quality checks definition, performing validations against rules, contracts, agreements and standards. The robot performs automatic actions according to the validation process result such as add/update/delete elements in a PNR, queue redirection and email notifications to travel agents.



**AUTO-QUALITY
CONTROL**



**AUTO-HX
CLEANER**

Amadeus Auto-HX Cleaner processes PNRs with pre-defined range of categories and dates from input queues and automatically removes segments with HX status (and other status) from retrieved PNRs at any set time during the day.