

PLAYING THE ISSUANCE GAME



Amadeus Robotics
Automate Smarter
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With unpredictable booking volumes and the accompanying modifications, ticketing and post-ticketing automation is a must-have to ensuring tickets are issued on time. Furthermore, enabling the Ticketing Service during non-working hours is essential to supporting the last-date-to-issue process.

Amadeus Robotics helps you speed up your ticketing and post-ticketing operations. Working non-stop for you, our robots ensure travelers showing up at the airport have a ticket to fly and receive timely notifications about their reservation evolution thanks to timely communications.

Amadeus Auto-Ticketing Time Limit ensures documents issuance before the last hard deadline imposed by airlines. The robot calculates the most restrictive ticketing date - Ticketing Time Limit (TTL) – for each PNR and notifies either the traveler or the travel agent if a new TTL has been found.



AUTO-TICKETING TIME LIMIT



AUTO-TICKETING

Amadeus Auto-Ticketing performs pre-defined PNR quality checks and automates documents issuance 24/7 at very frequent intervals. The robot also supports the last-date-to-issue process to avoid early credit card charges or additional revalidations or cancellations in case travelers need to rebook or cancel.



AUTO-SCHEDULE CHANGE

Amadeus Auto-Schedule Change stays on top of schedule changes. The robot analyzes, prioritizes and handles schedule changes based on the set-up done by the agency. It performs revalidations or reissues when required, and triggers automatic confirmations, itinerary modifications and passenger notifications.

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