GDS commands guide

Here you will find the commands for the basic functions that exist in **Amadeus Hotels**.

Online help and general information

The Amadeus Information Pages include pages for each hotel chain with information about **policies**, **hotel information** and other topics.

	Command	Description	
	HEHTL	Access Amadeus Hotels online help	
	GGHTL	Access General Reference Pages for	
		Amadeus Hotels	
GGHTLXX Access chain-specific information ()		Access chain-specific information (XX	
		represents the chain code)	

Hotel features

Hotel features display gives information about a hotel, such as the address and telephone number, features, policies and services.

Command	Description
HF XX PAR123	Access hotel description (XX PAR123
	represents the property code)

Hotel list

You can request a complete list of hotels for a city or a country. The hotel list entry gives you a random list of all properties meeting your criteria, however you can limit the display to a single chain or to multiple chains.

Command	Description
HLXXNYC	Hotel list at city level (XX represents the
	optional chain code, NYC is the city code)
HLXXAABB	Hotel list at country level (AA is the
	country code, BB is the state (optional))

Hotel availability

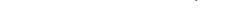
The hotel availability functionality is used to **search** for hotels with rooms available. The number of rooms available for selling is defined in each hotel chain profile and may vary. If your request exceeds the set limit, the system displays an appropriate error message.

Command	Description
HAXXNYC1MAY-2	Hotel availability with arrival date
	(1MAY) and number of nights (-2)
HAXXNYC1MAY-	Hotel availability with arrival and
3MAY/SR-XXX-YYY	departure dates (1MAY-3MAY)
	and special rates codes (SR-XXX-
	YYY)
HALON02JUL/NR-3	Multi-room booking availability
	(NR-3, up to 9 rooms).

Essential search options

These options may be added to a hotel rate availability or a hotel list entry to help you search for the correct property or rate. You can combine options in any order and any options you apply to one display will apply to the next display.

Description
Associated airports
Hotel facilities (i.e. pool and
jacuzzi)
Hotel name
Properties in a non-IATA city
Location (i.e. Madrid). This entry
is to be used to override the IATA
code when doing a search
referencing an air segment
Hotel chain code (i.e. Hilton)
Distance (i.e. 10 km)
Address
Zip/post Code



GDS Commands Guide

Basic hotel cryptic commands

Quick card



/HC-L	Hotel category (i.e. Luxury)
/SF-Y	F.E.M.A fire safety compliant
/ST-ALL	Availability status (i.e. all including
	closed):
/FC-USD	Foreign currency (i.e. USD)
/QU-100-150	Rate range
/SR-AMX-IBM-	All special rates
COR-PKG	
/RP-ATT-EIFFEL	Point of reference (i.e. Eiffel
TOWER	Tower) including POR search
/LOW	Lowest rate available
/RT-9	Room occupancy (up to 9 people)

Hotel Sell

You can only sell from a single-property availability display.

Command	Description
HS1	Complete Access Plus hotel room
	(1 line number from availability)

Guarantee formats

Many hotels require a guarantee or a deposit when you book a room. Use the /G option to specify the form of guarantee or /DP to specify the form of deposit (credit card, cash, office address, corporate account ID, etc.).

Command	Description
/G- CC XX 1234	Normal credit card (XX is the CC
EXP1299	code, 1234 is the CC number,
	EXP1299 is the expiration date)
/G-CCXX34252345	Non-standard credit card
/G-BS XXXXXXXX	Booking source (XXXXXXXX is the
	IATA, TIDS or ARC number)
/G-BS	Booking source taken from agency
	AAA

/G-CO IBM 1 NEW	Company code: (IBM 1 NEW
STREET	STREET is the company name and
	address)
/G-CD123456	Corporate Account code, if it was
	already specified in /CD- option,
	enter /G-CD
/G-IDTG890203	Customer ID (IDTG890203 is the
	ID number), if the ID number was
	already given with /ID- option,
	enter /G-ID
/G-CHECK	Check identifiers (For Hilton and
/G-CHK	Hilton International: /G-
	CRQCHECK)
/G-MCO 007 385	MCO identifier
0031	
/DP- CC XX 1234	Deposit: credit card. For non-
EXP1299	standard CC use /DP-
	CCXX34252345
/DP-ADVDEP	Deposit: advance deposit
/DP-CHECK	Deposit: check
/DP-CHK	
/DP-MCO 007 385	Deposit: MCO
0031	

Hotel Terms Display

To view hotel terms use a pricing display (HP). A hotel terms display gives you the following type of information about a specific rate: what the rate includes (for example, meals and tax), the cancellation policy, the booking requirements.

Command	Description
HP1	Viewing terms for Complete
	Access Plus (1 is the rate line
	number)
RTSVCH	Viewing terms for a booked rate
	from the PNR

Cancel formats

After you have made a hotel booking, it is still possible to modify or cancel it (even if you have ended the transaction and received a confirmation). Please note that when the hotel provider returns a cancellation number, Amadeus will store this number in PNR history. This will provide a useful reference for troubleshooting.

1. Retrieve: RT1A2B3C	2. Cancel: XE3 (hotel segment
(PNR/Record locator)	number)
3. Received From:	4. End Transaction: ET
RFNAME	

Billback transactions

Billback is a direct hotel-payment solution between your travel agency or corporation and the hotel property. In addition, at the end of the transaction the system sends a fax to the hotel property containing booking, virtual credit card and payment information.

Command	Description
HS1/G- BBCNTESTCLIENT/PI- PAYMENT INSTRUCTIONS/F- XXXXXXXXXXX	Fax number parameter (F-, optional) and hotel property fax number. If you do not enter it, the fax number from Amadeus Hotel Description will be used.
HS1/G- BBCNTESTCLIENT/PI- PAYMENT INSTRUCTIONS/2/F- XXXXXXXXXXXX-CVV	One fax containing only the CVV number is sent to the hotel provider (segment F-XXXXXXXXX is optional)
HS1/G- BBCNTESTCLIENT/PI- PAYMENT INSTRUCTIONS/2/ F- XXXXXXXXXXX-FULL	Hotel provider gets two faxes: one with the virtual credit card number and the other with CVV number only (segment F-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX