

amadeus

Amadeus Cars
Quick
Reference
Guide



Car Location List and Policy

Car Location List

List all companies, all areas in Paris	CLPAR
Single-company XX in London	CLXXLON
Single-company XX, country specific Spain, vicinity rail	CLXXES-X
Vicinity Codes	A - Airport C - City P - Port/Ferry T - Airport-in-Terminal N/W/S/E - North/West/South/East of city R - Resort X - Rail O - Airport-off-terminal H - Hotel

Location Policies

Request all location policy information	CPOXXNCE
Request tax information	CPOXXLHR/TAX
Surcharge information	/SUR or /S
Coverage information	/COV or /C
Vehicle make	/VEH or /V
Tax information	/TAX or /T

Information regarding location policies such as vehicle types, tax rates, coverage and surcharges can be found using the Car Policy display entry (CPO) or GGCAR pages (see generic information section).

Car Availability

Car Multi Company Availability and Rates

Car Rate Availability for Paris CDG, current date, for one day (arrival/return time is mandatory)	CACDG/ARR-1000-1200 CACDG/ARR-1000-1200/L
Car Rate Availability for Frankfurt, arriving on 15 July and leaving on 18 July	CAFRA15JUL-18JUL/ARR-1000-1200 or CAFRA15JUL-3/ARR-1000-1200 CAFRA15JUL-3/ARR-1000-1200/L
Car Rate Availability for non-airport location	CANCE-C18AUG-2/ARR-10-12 CANCE-C18AUG-2/ARR-10-12/L
Car Rate Availability for the arrival airport and date of the air booking in segment 4	CAS4 CAS4/L

Car Single Company Availability and Rates

Single company rate Availability	CAXXFRA14AUG-2/ARR-0900-0900 CAXXFRA14AUG-2/ARR-0900-0900 /L
Single-company Rate Availability for the company on line 4 of a multi-company CA display	CA4 CA4/L
Car Rate Availability from a Car Location List display	CAAB13FEB-5/ARR-1400-1200 CAAB13FEB-5/ARR-1400-1200/L
Car Rate Availability for an Amadeus non-airport location	CAXXPARC60 13OCT-2/ARR-0900-1800 CAXXPARC60 13OCT-2/ARR-0900-1800/L

NOTE

XX = Car provider code

 = Amadeus Cars Easy Shopper

Car Availability Options

These options are available to facilitate the search for the rate that meets your client's needs. Several options can be included in the same entry, in any order, to tailor the response. Add the options to the basic request or modify an existing display with CA.

Multi and single availability options

Request specific vehicle type	/VT-ECMR (Economy, 2/4 door, Manual Unspecified, Unspecified Fuel) /VT-E*** (Economy)
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See 'Vehicle Classification Codes' tab for detailed list of Vehicle Type codes.

Display rates in another currency (e.g. USD)	/FC-USD
Add Drop-off information if different to Pick-up (must be a valid ISO airport code)	/DO-CDG

Single company options only

Add Drop-off information if different to Pick-up for a non-Amadeus Location (single company display only)	/DO-NCE325
Promotional code	/PC-PROMO CODE
Frequent Traveller	/FT-123456
Corporate discount number	/CD-XX1234
Customer's ID number	/ID-123456HG

For single company rate availability requests, you can specify the customer ID number using the options code /ID -and the corporate discount number using the /CD- e.g. CAXXPART011DEC-3/ARR-9A-6P/ID-123456HG/CD-XX1234.

Extra options for modifying CA display

Single to multi-company (YY for 'all companies')	CA/CO-YY
Multiple to single company using	
_ Line reference	CA3
_ Company codes (up to five codes, separated by dashes)	CA/CO-XX
Rental period and location	
_ Drop-off as a date	CA/DT-11JUN-16JUN
_ Drop-off as a number of days	CA/DT-11JUN-5
_ Drop-off date	CA/DD-16JUL
_ Pick-up location	CA/LO-GVA

Scrolling options

Redisplay cleared screen	MP
Move down, move up	MD, MU
Move to previous Single Company Car Availability display	MPCA
Move previous multi-company Rate Availability display	MPCM
Move to previous Car Location List display	MPCL

You can move to a CA display from another display type, and scroll through the CA display – enter the scroll command followed by CA, for example, MDCA.

Car Rate Features

Car Rate Features	
View Car Rate Features from Availability Display	CR1 1 is the line number of the offer in the availability display
View only particular topics	CR1/COV/VEH or CR1/C/V
View Car Rate Features for car segment booked	RTSVCC2 2 is the line number of the car segment in the PNR
Other specific categories of information	
– Rate	/RAT or /R
– Surcharge	/SUR or /S
– Coupon	/CPN or /N
– Tax	/TAX or /T
– Coverage	/COV or /C
– Vehicle	/VEH or /V
– Special equipment	/SEQ or /Q
– Delivery & Collection	/DCI or /I
– Advance payment	/ADP or /P
– Advance booking	/ADV or /B
– Guarantee	/GUA or /G
– Deposit	/DEP or /D
– Rate code	/RCD or /E
– Location	/LOC or /L
– Pick up	/PUP or /U
– Policy	/POL or /Y
– One way	/ONW or /O
– Remarks	/RMK OR /R

The Car Rate Features display shows rate and policy information directly from the car provider's database; it will also give you the total estimated rental cost together with all the necessary information about what is or is not included in the rental. It is also possible to sell from the Car Rate Features display.

Car Sell

Car Sell	
Car Sell from a single or multi-company Car Rate Availability display	CS1 1 is the line number of the rental offer selected
Car Sell from a flight segment in the PNR	CSXXS3/VT-ECMN/RC-SD 3 is the air segment number in the PNR
If there is no outbound flight, number of days or return date must be entered or there is a default to one day rental	CSXXS3/DD-3 or CSXXS3/DD-4NOV
Direct (Long) Sell	CSXXLHR 13MAR-2/VT-FCAR/ARR-1000-0800/ID-12345
Direct (Long) Sell for a non-Amadeus location	CSXXMIA12JUL-3/VT-ECAR/PUP-FLMIA28
Direct (Long) Sell with flight arrival information and return time	CSXXLHR12JUL/VT-ECMN/RC-SD-/ARR-CO9483 Y22MARMIA-0800-1000
Car Sell from a Car Location List (Car Rental for same day)	CSAB18 MAY-0/VT-ECMN/ARR-1000-2100

Delivery and Collection	
Delivery – the address where the vehicle will be collected from the customer.	/DEL.
Collection – the address where the vehicle will be delivered.	/COL
Home delivery and collection	/DEL or /COL-A1-73 East 42nd Street-CI-New York-ST-NY-CO-US-ZP-10017-PH-123 456798
A1 – Address	CO – ISO country code
C1 – City Name	ZP – ZIP/Postal code
ST – State code, necessary for Australia, Canada and US.	PH – Phone number
Site delivery or collection	/DEL or /COL-SR-123ABC-SN-IBM-PH-01021234
SR – Site Identifier	SN – Site Number

All addresses must be entered in a structured format. If the delivery and collection addresses are the same, you only need to enter one of them in full. For the other address, enter 'same' after the hyphen e.g. /DEL-SR-123ABC-PH-01021234/COL-SAME.

Sell Options

Booking agent	/BA- ABC Travel.
Billing number	/BN-1234567
Billing reference	/BR-FREE-FLOW TEXT.
Tracking	/TK-AUTH-000123456
Include a non-default booking source number to the segment	/BS-98765432
Corporate Discount number	/CD-4563269876
Frequent traveler number	/FT-1234567
Customer ID or profile number if the client has one with the rental company	/ID-1234ABCD
Inclusive tour code	/IT-IT1AY3MOD
Supplementary information	/SI - Prefers a red car.
Special equipment type per vehicle (e.g. CSB-Baby Seat, CST-Child Seat)	/SQ-CSB
Passenger Association	/P2
Guarantee information (mandatory in easy shopper)	/G-guarantee method
Guarantee method accepted (may vary from 1 provider to another)	Cash Credit card Provider charge card MCO Booking source
Email Address (Easy Shopper only)	/EML-customername@domain.com

These options are used to add information to the Car segment of a PNR. The options are added as part of the Car Sell entry. Please be aware that adding some Sell Options can result in a change of rate.

■ = Amadeus Cars Easy Shopper

Options for Direct Sell and Segment Reference Sell Only

Return time	/RT-1800
Pick up location not stored in Amadeus	/PUP-NCE325
Vehicle type	/VT-LCAR

The car sell options above are not available for sell entries referencing an availability display, as the display already supplies the relevant data.



Car Modification & Cancellation

Modification

Any option returned by the car provider is not modifiable. These include:

_ Drop charge	/DC
_ Drop off location	/DO
_ Estimated Total Cost	/ES
_ Location Code	/LC
_ Distance between pick up and drop off	/MK
_ Base Rate	/RB
_ The Amadeus Sequence number	/CK
_ The e-voucher number sent by provider	/EVN

Modifiable options include (all using segment 2):

_ Overwrite old supplementary information	2/SI-PREFERS A RED CAR
_ Add additional information (prefix text with an asterisk)	2/SI-*WANTS SUNROOF
_ Override the booked rate with your own rate	2/RO-USD45.00

Cancellations

Cancel the car booking appearing as segment 2 of the PNR	XE2
Cancel the entire PNR	XI

A booking will appear as a CCR segment in the Amadeus PNR. It is possible to cancel the segment by using the entry above.

Amadeus Cars e-Voucher & Documentation

e-Voucher

Issue an e-Voucher	CVP/S2/ET
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E-voucher possible value:

_ Full credit	/VV-FC
_ Specific value	/VV-EUR200
_ Group day apply	/VV-GDA

The issuing of e-vouchers is only possible when the agency is able to display the Car Billing Number (CBN); which presents all numbers associated to your agency's booking source for a specific car rental company.

To retrieve the billing number for a specific car company	CBNXX
To get more details of the account, add the record locator or the IATA	CBNXXA23323343

List of e-Voucher option

Billing Number	/BN-45698555
Billing reference	/BR-A12345
Form of payment (applicable to Travel Agents only)	/FP-CASH-EUR66.46
Reissue an e-Voucher (e.g. after car segment modified) where the renter is P1	CVP/S2/ET/P1

Other documents

Issue an invoice	INV or INE
Issue an itinerary	IEP

Generic Information

Information Pages

List of car companies	GGCAR
Request complete company policy information at an airport	GGCARXXSYD or CPOXXSYD
Car Provider specific Help pages	HECARXX
News page	GGNEWS
Amadeus Cars Easy Shopper page	GGCAREASY

Complimentary information such as address, opening hours and special equipment supported can be found in the car provider's own Car Location Policy pages in the Amadeus Information Pages (AIS).

For further information on Amadeus Cars, please see the Amadeus on-line help pages by entering HECAR in the Amadeus System.

Scrolling

Move down to the next screen	M OR MD
Move up to the previous screen	MU
Move to the top of the page	MT
Move to the bottom of the screen	MB
Redisplay a cleared screen	MP

Vehicle classification codes

Category	Type	Transmission/Drive	Fuel/Air Conditioning	Passenger Van Coding
M Mini	B 2/3 Door	M Manual Unspecified Drive	R Unspecified Fuel/Power with Air	IV 6Seats
N Mini Elite	C 2/4 Door	N Manual 4WD	N Unspecified Fuel/Power without Air	JV Elite 6 Seats
E Economy	D 4-5 Door	C Manual AWD	D Diesel with Air	SV 7 Seats
H Economy Elite	W Wagon/Estate	A Auto Unspecified Drive	A Auto Unspecified Drive	RV Elite 7 Seats
C Compact	V Passenger Van	B Auto 4WD	Q Diesel without Air	FV 7+Seats
D Compact Elite	L Limousine	D Auto AWD	H Hybrid with Air	GV Elite 7+Seats
I Intermediate	S Sport		I Hybrid without Air	PV 8 Seats
J Intermediate Elite	T Convertible		E Electric with Air	UV Elite 8 Stars
S Standard	F SUV		C Electric without Air	LV 9 Seats
R Standard Elite	J Open Air all terrain		L LPG/Compressed Gas with Air	WV Elite 9 Seats
F Fullsize	X Special		S LPG/Compressed Gas without Air	XV 12 Seats
G Fullsize Elite	P Pick Up Regular Cab		A Hydrogen with Air	O 15 Seats
P Premium	Q Pick Up Extended Cab		B Hydrogen without Air	
U Premium Elite	Z Special Offer Car		M Multi Fuel/Power with Air	
L Luxury	E Coupe		F Multi Fuel/Power with No Air	
W Luxury Elite	M Monospace		V Petrol with Air	
O Oversize	R Recreational		Z Petrol with No Air	
X Special	H Motor Home		U Ethanol with Air	
			X Ethanol with No Air	

Pseudo Codes

ACAR	All standard vehicle	AOFR	Special Offer Car
ALLB	2-3 door	AMNO	Monospace
ALLC	2 or 4 door	AMTO	Motor Home
ALLD	4-5 door	AMCY	2 wheel drive vehicle
AELT	All Elite	ACRS	Crossover
ACPR	Coupe/ Roadster	AMAN	All manual transmission vehicles
ASPC	Non-Standard Fleet	AUTO	All automatic transmission vehicles
APUP	All Pickup	APET	All petrol powered vehicles
AWGN	Wagon	ADSL	All diesel powered vehicles
AREC	Recreational Vehicle	AGRN	All Green Vehicle (hybrid, electric, LPG, hydrogen, multi fuel)
AVAN	Passenger Van	AHYB	All hybrid vehicles
AFWD	All 4Wheel Drive, all wheel drive	AELC	All electric powered vehicles
ATRV	All terrain vehicle	AHYD	All hydrogen vehicles
ACGO	Commercial truck	AMFP	All multi fuelled powered vehicles
ALMO	Limousine	ACPG	All LPG/ compressed gas vehicles
ASPT	Sports vehicle	AETH	All ethanol powered vehicles
ACNV	Convertible		

Search criteria to be entered in the vehicle type field for single and multi availability searches. (Not valid for long sell requests).

