

# Amadeus Insurance Web Services



To be successful in the online and mobile world, innovative, customer-focused solutions supported by new technologies are essential.

Amadeus Insurance Web Services deliver a single point of access to all Amadeus Insurance content, with the most advanced product functionalities and booking technology. This translates into reduced development costs and increased productivity.

## Powerful tool to increase you revenues

Amadeus Insurance Web Services provide a set of XML messages, which allow applications such as front office systems or web booking engines to communicate and exchange information with every insurance provider connected to Amadeus.

This high speed messaging tool enables you to take full advantage of the many e-commerce opportunities presented by the insurance market, as well as providing a simple but effective solution for airlines, travel agents and consumers to make electronic insurance bookings.

## Scalable to suit your business

The low cost of implementation of Amadeus Insurance Web Services allows businesses of all sizes, handling low or high volumes of data, to benefit from increased levels of automation. The system grows with your business, and meets the needs of your customers and agencies, handling large volumes of traffic with ease and accuracy.

In addition to this, Amadeus Insurance Web Services are designed to give you maximum flexibility at minimum cost. You will no longer be locked into expensive application systems, or have to make choices based on your existing platform and language.

## Open technology for effortless implementation

Amadeus Insurance Web Services are platform-neutral and totally independent of both language and application framework, making its implementation fast and efficient.

You can combine the extensive and reliable source of information provided by Amadeus with your own business processes, applications and product mix, achieving greater time and productivity efficiencies. Amadeus also provides comprehensive documentation to ensure a smooth migration.

## Amadeus Customer Care Services

Amadeus provides dedicated support during the development and validation phases. Available 24/7, we respond to each call with the highest standards of support and care, providing customised assistance and streamlined solutions to maximise the efficiency of your business.

### Main benefits

#### Increase your revenues

- \_ Create innovative solutions to boost your business activity

#### Accelerate your time-to-market

- \_ Easy to implement and integrate with existing systems
- \_ Add new functionality quickly to answer evolving customer needs and functional requirements
- \_ Access to more than 25 global and local insurance providers in one single connectivity

#### Control your costs

- \_ Use open source technology and reduce license costs

#### Peace of mind

- \_ 24/7 worldwide support during the whole development and operation cycle
- \_ Extranet to get user guides, technical documentation and best practices
- \_ Choose “a la carte” premium services and get consulting, training, development and support services

Our team of experts is available to discuss the best option for your business.

Drop us an email at [insurance@amadeus.com](mailto:insurance@amadeus.com), or contact your local Amadeus representative for more information.

Let's get started!