

Amadeus Productivity Suite Selling Platform Connect

Productivity is a critical factor of cost efficiency. Improving the speed and quality of manual tasks is crucial to improving your operational efficiency.

Amadeus Productivity Suite can free up your agents to work on revenue generating activities as all 3 modules are integrated into Amadeus Selling Platform Connect.

What is Productivity Suite?

Amadeus Productivity Suite is a collection of 3 modules integrated into Amadeus Selling Platform Connect. It delivers a range of timesaving features designed to improve both your performance and your productivity, saving you time and money.

Why should I use it?

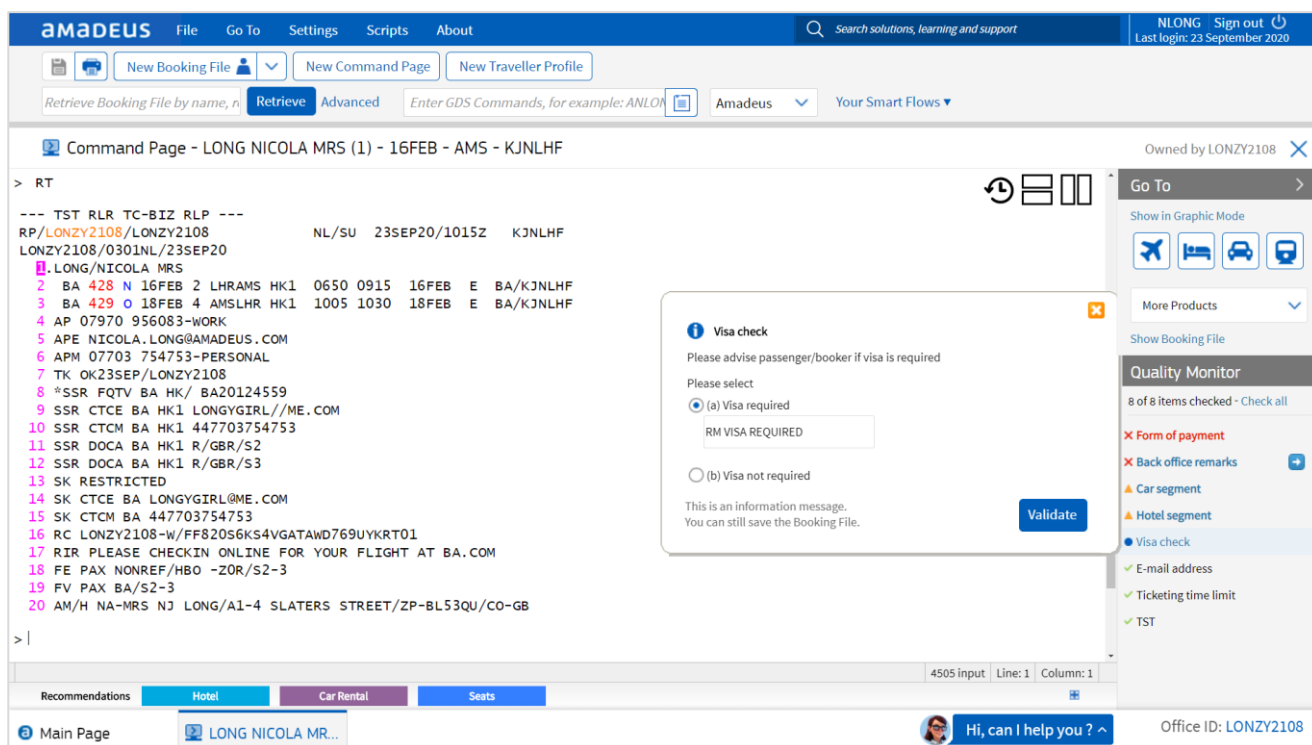
- To complete time consuming and repetitive tasks quickly and easily.
- To ensure compliance to business guidelines and customer preferences.
- To guarantee data accuracy for downstream flows.

How does it work?

- **Smart Flows** can guide agents through complex, time consuming and repetitive tasks. You can create guided workflows based on your individual needs to ensure your business processes are achieved faster and more accurately.

The screenshot displays the Amadeus Selling Platform Connect interface. The main window shows a command page for a booking with the title "Command Page - LONG NICOLA MRS (1) - 16FEB - AMS - KJNLHF". A "Smart Flow" window is open, titled "Running Smart Flow: Credit card". The flow is designed to add a credit card to a travel booking. It includes fields for "Card number 16 digit number" (with a sample number 4539796478943698), "Expiry date e.g. 1019" (with a sample MMYY), "CW number 3 digits on back of card or leave blank", and "Passenger name on card e.g. A SMITH or leave blank". The interface also shows a list of commands on the left, a "Go To" sidebar on the right with icons for flight, hotel, car, and train, and a "Quality Monitor" section at the bottom right. The bottom status bar indicates "4505 input Line: 1 Column: 1" and "Office ID: LONZY2108".

Quality Monitor can highlight processes that should be adhered to according to the content of the PNR and/or your business processes. Using predefined rules, it can provide non-disruptive warnings through to blocking methods to help agents track their progress and apply manual or automatic corrections, all in real-time.



Smart Triggers can be keystrokes or cryptic commands which when typed into the Command Page will launch Smart Flows or Smart Scripts.

Save an average of **49%**
on complex and repetitive tasks*

For more information please contact your Amadeus sales executive or visit amadeus.com

