amadeus

Amadeus Productivity Suite Selling Platform Connect

Productivity is a critical factor of cost efficiency. Improving the speed and quality of manual tasks is crucial to improving your operational efficiency.

Amadeus Productivity Suite can free up your agents to work on revenue generating activities as all 3 modules are integrated into Amadeus Selling Platform Connect.

What is Productivity Suite?

Amadeus Productivity Suite is a collection of 3 modules integrated into Amadeus Selling Platform Connect. It delivers a range of timesaving features designed to improve both your performance and your productivity, saving you time and money.

Why should I use it?

- _ To complete time consuming and repetitive tasks quickly and easily.
- _ To ensure compliance to business guidelines and customer preferences.
- _ To guarantee data accuracy for downstream flows.

How does it work?

_____ Smart Flows can guide agents through complex, time consuming and repetitive tasks. You can create guided workflows based on your individual needs to ensure your business processes are achieved faster and more accurately.

AMADEUS File Go To Settings Scripts	About Q sear		NLONG Sign out () Last login: 23 September 2020
Image: Second state in the second s			
Command Page - LONG NICOLA MRS (1) - 168	FEB - AMS - KJNLHF		Owned by LONZY2108 🗙
<pre>> RT TST RLR TC-BIZ RLP RP/LONZY2108/LONZY2108 NL/SU 23SE LONZY2108/0301NL/23SEP20 [].LONG/NICOLA MRS 2 BA 428 N 16FEB 2 LHRAMS HK1 0650 0915 3 BA 429 0 13FEB 4 AMSLHR HK1 1005 1030 4 AP 07970 956083-WORK 5 APE NICOLA.LONG@AHADEUS.COM 6 APM 07703 754753-PERSONAL 7 TK 0K23SEP/LONZY2108 8 *SSR FQTV BA HK/ BA20124559 9 SSR CTCE BA HK1 447703754753 11 SSR DOCA BA HK1 AYGBR/S2 12 SSR DOCA BA HK1 R/GBR/S3 13 SK RESTRICTED 4 SK CTCM BA 447703754753 16 RC LONZY2108-W/F82056K34VGATAWD769UYKRT0 17 RIR PLEASE CHECKIN ONLINE FOR YOUR FLIGHT 18 FE PAX NONREF/HB0 -20R/S2-3 20 AM/H NA-MRS NJ LONG/A1-4 SLATERS STREET/ZH ></pre>	Smart Flow Running Smart Flow : Credit card Solution Travel: Credit card Add a credit card to your PNR Card number 16 digit number 4539796478943698 Expiry date e.g. 1019 MMYY CVM number 3 digits on back of card or leave blank Passenger name on card e.g. A SMITH or leave blank P=BL53QU/CO-GB		Go To Show in Graphic Mode Image: Show in Graphic Mode More Products Show Booking File Quality Monitor 8 of 6 items checked - Check all X Form of payment X Back office remarks A car segment A Hotel segment • Viac check • Viac heck • Ticketing time limit • TST
		4505 input Line: 1 Column: 1	
Recommendations Hotel Car Rental	Seats	H	
Main Page IONG NICOLA MR		👰 🛛 Hi, can I help you ? ^	Office ID: LONZY2108

amadeus

Quality Monitor can highlight processes that should be adhered to according to the content of the PNR and/or your business processes. Using predefined rules, it can provide non-disruptive warnings through to blocking methods to help agents track their progress and apply manual or automatic corrections, all in real-time.



Smart Triggers can be keystrokes or cryptic commands which when typed into the Command Page will launch Smart Flows or Smart Scripts.

Save an average of 49%

on complex and repetitive tasks*



For more information please contact your Amadeus sales executive or visit <u>amadeus.com</u>