

Amadeus Light Ticketing

Booking LCCs on Amadeus is so much easier!

Quick Guide

Making a low-cost carrier (LCC), booking in Amadeus is identical to booking any traditional carrier, using one simple workflow. Select the flight and let Amadeus Selling Platform do the rest. From the data available in the PNR and passenger profile, a confirmation e-mail is automatically sent to the traveller and an invoice is generated enabling one single payment across the booking.

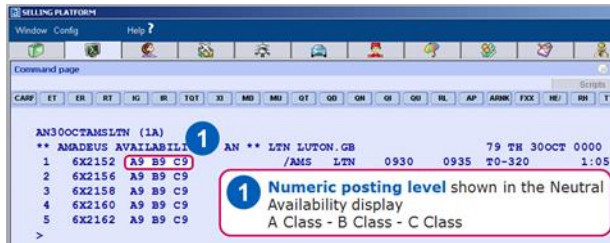
November, 2016



BOOKING ENTRIES

1. AMADEUS NEUTRAL AVAILABILITY

>AN20JUNAMSLTN is the standard availability entry with actual numeric posting available.

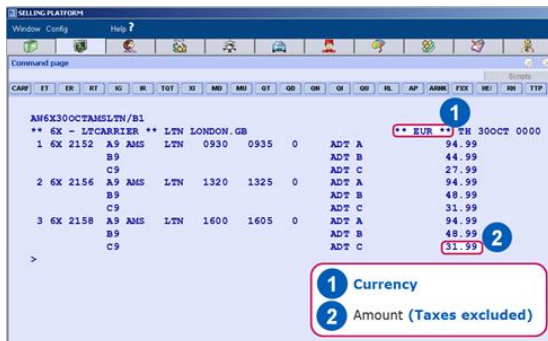


2. SEGMENT SELL

>SS1A1 from 6X neutral availability (screen above), standard short sell entry **OR**
 >SS6X2156A30OCTAMSLTN1 – direct long sell entry

3. AVAILABILITY AND FARE DISPLAY (OPTIONAL)

>ACW3/B1 = optional after AN for fare display **OR**
 >AW6X30OCTAMSLTN/B1 = long availability entry. From neutral screen, you can request 6X availability and fares in real time. This is an optional entry for light ticketing carriers



>FLC1/A = from 6X availability screen, the fare rules are displayed.

4. PNR ELEMENTS

>NM1SMITH/JOHN MR = name (as it appears on passport)

>AP 33123456789 = phone number (optional)

>APE-JOHN.SMITH@EMAIL.COM = only first e-mail address sent to 6X

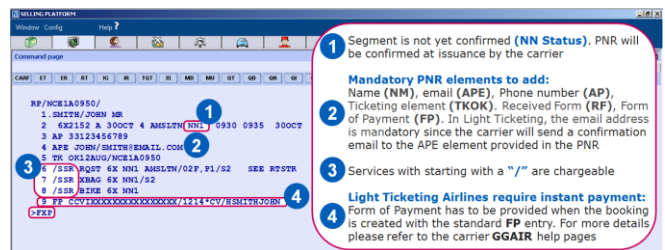
>AB = traveller’s billing address (this information will be transferred to the carrier, if not entered the Office Profile’s address will be the one sent)

>TKOK = ticketing arrangement

>FPCCVIXXXXXXXXXXXXX1111/0113*CV/HFAKE HOLDER = Form of payment (mandatory for light ticketing). For more details on forms of payment supported per carrier please refer to the help pages – GGAIR - of the concerned carrier.

5. SSR (SPECIAL SERVICE REQUEST)

For the detailed list of special services supported per carrier please refer to the catalogue of services or to the carrier’s GGAIR help pages



>FXK = catalogue of services

6. CHOOSE A SEAT

>**SM/2/A** displays seat map in real time from AN/PNR/ stand-alone request. (2 for flight line number, A for class of service)

Standard symbols used in the seat map:

(+) occupied, (.) free available seats, (Y) for chargeable standard ,(B) extra legroom, (V) upfront seats (*fast exit*)

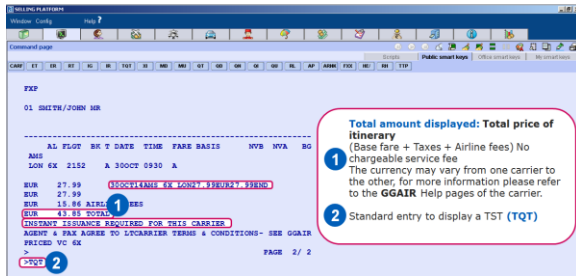
>**ST/2F** pick the seat #02F

7. PNR PRICING

>**FXX** (optional) – standard informative itinerary pricing entry (without TST creation)

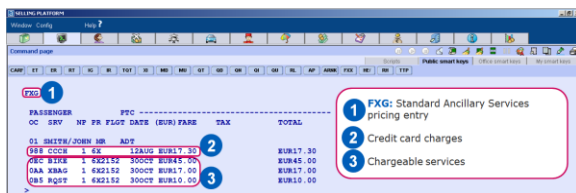
>**FXP** – standard itinerary pricing entry

Depending on the carrier, the currency returned at pricing time may be the one from the point of sale or from the point of departure. Please refer to the carrier's GGAIR help pages for more information.



>**FXH** (optional) – standard informative ancillary services pricing entry (without TSM creation)

>**FXG** – standard ancillary services pricing entry (mandatory if there are services in the PNR).

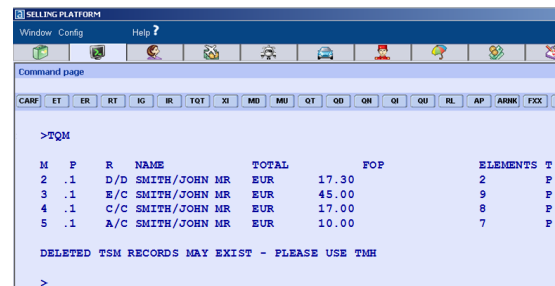


Depending on the carrier, fare differentials may apply for certain fares. For more information, please refer to the carrier's GGAIR help pages

8. TST and TSM DISPLAY (OPTIONAL)

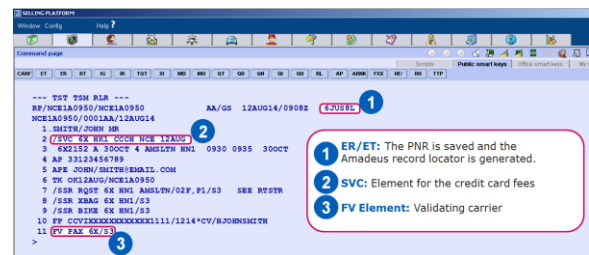
>**TQT** is the standard TST display (Transitional Stored Ticket)

>**TQM** is the standard TSM display (Transitional Stored MCO)



9. END OF TRANSACTION (OPTIONAL)

>**ER** is the standard entry to end the transaction, save the PNR and create Amadeus record locator.



Ending (ET – End Transaction or ER – End and Retrieve Transaction) the PNR generates an Amadeus reference but flight segments and services remain on HN status (unconfirmed). Once the ticket numbers have been issued the PNR is confirmed by the carrier, the status codes of the flights change to HK and the carrier's reference can be displayed through the RL format.

10. LIGHT TICKET ISSUANCE (TTP/TTM)

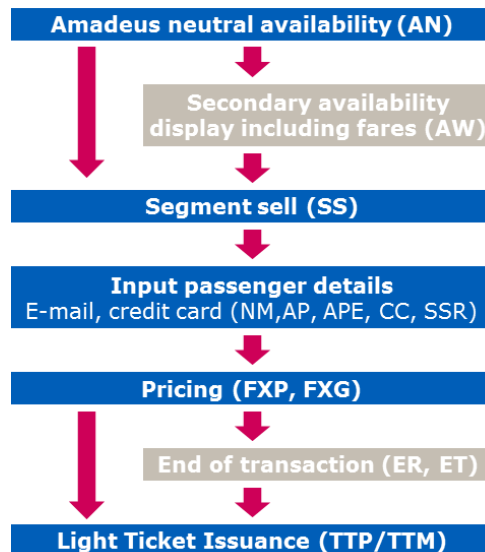
- > **TTP/TTM** – Issue together the light tickets for itinerary/services.
- > Pay and confirm the booking for itinerary and services.
- > Light tickets issued are non-displayable, there is no ETKT nor EMD created after a light ticket issuance.
- > Triggers the sending of standard back-office A.I.R.

SEQ NO	A/L	DOC NUMBER	TOTAL	DOC	TAX	FEE	COM1	FP	PAX NAME	AS	RLOC	TRNC
029809	000	8201254589	19.94	0.00	0.00	0.00	CC	UWLE/ONE	AA	67J135	EMDS	
029810	000	2401172853	179.85	32.87	0.00	0.00	CC	UWLE/ONE	AA	67J135	TKRT	
029811	000	2401172854	52.00	0.00	0.00	0.00	CC	UWLE/ONE	AA	67J135	TKRT	
029812	000	8201254590	0.00	0.00	0.00	0.00	CC	OSEQUEN/	AA	67J135	EMDS	
029813	000	8201254591	0.00	0.00	0.00	0.00	CC	OSEQUEN/	AA	67J135	EMDA	
029814	000	2401172855	146.98	17.99	0.00	0.00	CC	OSEQUEN/	AA	67J135	TKRT	
029815	000	8201254592	0.00	0.00	0.00	0.00	CC	OSEQUEN/	AA	67J135	EMDS	
029816	000	2401172856	0.00	0.00	0.00	0.00	CC	OSEQUEN/	AA	67J135	TKRT	
029817	000	8201254593	0.00	0.00	0.00	0.00	CC	OSEQUEN/	AA	67J135	EMDA	
029818	000	8201254594	0.00	0.00	0.00	0.00	CC	FYKIDGAQ	AA	67J135	EMDS	
029819	000	8201254595	0.00	0.00	0.00	0.00	CC	FYKIDGAQ	AA	67J135	EMDA	
029820	000	2401172857	146.98	17.99	0.00	0.00	CC	FYKIDGAQ	AA	67J135	TKRT	
029821	000	2401172858	26.00	0.00	0.00	0.00	CC	FYKIDGAQ	AA	67J135	TKRT	
029822	000	8201254596	0.00	0.00	0.00	0.00	CC	FYKIDGAQ	AA	67J135	EMDS	
029823	000	8201254597	0.00	0.00	0.00	0.00	CC	FYKIDGAQ	AA	67J135	EMDA	
029824	000	2401172859	0.00	0.00	0.00	0.00	CC	FYKIDGAQ	AA	67J135	TKRT	

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--- TST TSM RLR ---
RP/NCE1A0950/NCE1A0950          AA/GS 12AUG14/0910Z  6JUS8L
NCE1A0950/0001AA/12AUG14
1 SMITH/JOHN MR
2 /SVC 6X HK1 C0CH NCE 12AUG
3 6X152 A 30OCT 4 AMSL/TN HK1 0930 0935 30OCT
4 AP 33123456789
5 APE JOHN/SMITH@EMAIL.COM
6 TK OK12AUG/NCE1A0950
7 /SSR RQST 6X HK1 AMSL/TN/02F,P1/S3 SEE RTSTR
8 /SSR XBAG 6X HK1/S3
9 /SSR BIKE 6X HK1/S3
10 FA PAX 000-2401172961/LT6X/EUR27.99/12AUG14/NCE1A0950/123456
    75/S3
11 FA PAX 000-8201254725/LT6X/EUR17.30/12AUG14/NCE1A0950/123456
    75/S2
12 FA PAX 000-8201254726/LT6X/EUR45.00/12AUG14/NCE1A0950/123456
    75/E9
13 FA PAX 000-8201254727/LT6X/EUR17.00/12AUG14/NCE1A0950/123456
    75/E8
14 FA PAX 000-8201254728/LT6X/EUR10.00/12AUG14/NCE1A0950/123456
    75/E7
15 FB PAX 1200113911 TTP/TTM OK DOCUMENTS ISSUED/S3
16 FB PAX 1200113911 TTP/TTM OK DOCUMENTS ISSUED/S2
17 FB PAX 1200113911 TTP/TTM OK DOCUMENTS ISSUED/E9
18 FB PAX 1200113911 TTP/TTM OK DOCUMENTS ISSUED/E8
19 FB PAX 1200113911 TTP/TTM OK DOCUMENTS ISSUED/E7
20 FG PAX 1200020917 NCE1A01RL/S3
21 FP CCVXXXXXXXXXXXXXXXX1111/1214*CV/HJOHNSMITH/N117
22 FV PAX 6X/S3
  
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BOOKING FLOW FOR LIGHT TICKETING CARRIERS



11. DISPLAY ONLINE SALES REPORT

- >Light tickets issued are available in dedicated partition of online sales report
- >Light tickets issued are not reported to ARC/BSP. No RET/SPRF file sent to BSP/ARC.
- > **TJQ/SOF/T-6X**

- ▶ Optional secondary availability entry to display fare info.
- ▶ E-mail address and form of payment are mandatory elements before end of transaction
- ▶ The payment is processed during the light ticket issuance TTP/TTM.

Amadeus gives you access to 60+ low cost and hybrid carriers directly within your Amadeus Selling Platform.

To know the features that are supported by a given carrier, please refer to its GGAIR help pages.

Booking a low cost carrier in Amadeus is just as easy and profitable as booking a traditional airline. Thanks to the new Amadeus Light Ticketing Functionality, you now have access to even more low cost carriers that can be booked easier and faster following the same booking and data flow as full ticketing carriers available in Amadeus.

Contact

For more information on booking light ticketing carriers via Amadeus, please contact your local representative.

Note: Booking via this method is **PCI-DSS compliant**

BOOKING ENTRIES (SHORT & LONG)

Entry	Entry title
AN30OCTAMSLTN	Neutral availability entry
ACW3/B1	3 = line nb, /B = nb of passengers
<i>New optional entry which will interactively display airline availability and fares.</i>	
FLC1/A	Display fare conditions
<i>Displays (after AW/ACW entry) dynamically carrier's fare rules. Line number (e.g. 1) of AW/ACW display and class (e.g. M) must be included</i>	
SS1A1	Short sell entry
SS6X2156A30OCTAMSLTN1	Long sell entry 6X-airline code, 2156- flight number
NM1SMITH/JOHN MR	Name entry
<i>Please enter the name as it appears in the passport otherwise your customer may encounter problems at check-in</i>	
APE-JOHN.MARTINS@EMAIL.COM	E-mail entry
<i>This is a mandatory entry in order to confirm the booking. Two emails can be included in the Amadeus PNR but only the first one will be sent to the airline</i>	
AP 33123456789	Phone contact (optional)
AB//CY-GREAT COMPANY/NA-MR SMITH/A1-12 LONG STREET/ZP-BS7890 /CI-NEWTOWN/CO-US/P1	Traveller's billing address
TKOK	Ticketing entry
<i>This is a mandatory entry to complete the PNR</i>	
FPCCVXXXXXXXXXXXX2574/1214*CV123	Form of payment entry for credit card
FPDCVXXXXXXXXXXXX8425/1214*CV123	Form of payment entry for debit card
<i>Enter the payment details before the pricing entry as the credit/debit card fee is calculated at pricing time. It is not possible to end the booking without entering payment details. For a detailed list of supported forms of payment per carrier please refer to its GGAIR Help pages</i>	
SR XBAG 6X NN1/P1 SR XWGT-KG03	Chargeable SSR entry
SR DOCS- P or I-issuingcountry- docnumber-nationality- birthday-sex- expdate -name-firstname1- firstname2/Px	Advance passenger information
SM/2/A	Seat map display
ST/RQST/2F	Pick a seat (#2F)

Entry	Entry title
<i>Standard profile transfer entries can be used to transfer FF number from user profile.</i>	
FXX	Informative itinerary pricing entry (without TST) <i>(optional)</i>
FXP	Itinerary pricing entry
FXH	Informative chargeable services pricing entry (without TST)
FXG	Chargeable services pricing entry
FXK	Catalogue of services
TQT	TST <i>(Transitional Stored Ticket)</i> display entry
<i>Display pricing information related to the flight segments, TQT/T1 to display TST number 1</i>	
TQM	TSM <i>(Transitional Stored MCO)</i> display entry
<i>Display SSR and credit card fee information, TQM/M1 to display TSM number 1</i>	
ER	End of transaction/Save PNR
<i>Only 1A record locator is created at this point.</i>	
TTP/TTM	Light ticket issuance
<i>Issue the light tickets for itinerary and services, confirm and pay the PNR. Generate back office A.I.R.</i>	
TJQ/SOF/T-6X	Display online sales report
RL	Display carrier's record locator
GGAIRXX	Display GGAIR Help pages for a given carrier (replace XX by the carrier code)