

Amadeus Fraud Alert

Automated fraud screening for traditional agencies



Real Time Fraud Screening
Detection



Reliable and easy
to activate



Integrated into the
PNR's payment
authorization process



Reduce costs and
chargebacks

Amadeus Fraud Alert allows you to take a more sophisticated approach to card fraud by integrating a fraud check by ACI ReD Shield, from ACI Worldwide, a leading fraud management partner, into the Amadeus booking process.

Reduce fraud rate and chargebacks

Amadeus Fraud Alert automatically screens payment transactions in real time, before authorization and ticket issuance.

Easy activation

Amadeus Fraud Alert's fraud screening package is easy to activate with fixed rules predefined according to each travel agency's specific region.

In your preferred front-office solution

Amadeus Fraud Alert is available in your preferred front-office solution: Amadeus Selling Platform, Amadeus Selling Platform Connect or via Amadeus Web Services.



Security Check

Acceptance

Clearing and Settlement

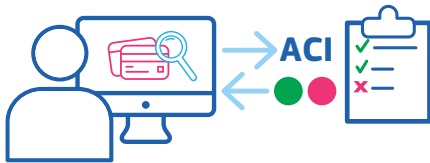
Sales and Bank Reconciliation

How Amadeus Fraud Alert works

During the acceptance process, when requesting authorization of a payment, Amadeus sends the transaction in real-time to ACI ReD Shield, which checks it against fraud risk indicators and returns a status:

- _ **Low-risk** transactions are approved automatically
- _ **High-risk** transactions will stop the ticketing process while giving the travel agent the possibility to ask for additional payment guarantee or for another method of payment.

Authorised travel agents can still accept a high-risk transactions by inserting a remark in the PNR.



The Amadeus Fraud Alert flow

Examples of business rules and validations performed by Fraud Alert

- _ Flight purchases with less than 72h in advanced
- _ Credit cards issued outside from the ticketing issuing country (international credit cards)
- _ Partner antifraud data base including their black lists
- _ Payment data (credit card number, franchise, expiration date, etc)

- _ PNR details (origin & destination, dates, airlines, etc)
- _ Frequent traveller history entered on the PNR
- _ Device IP address from where the payment is made
- _ Device ID : Robotic devices identification to avoid fraud
- _ Morph validation*

*Morph is the process of copying a person identity or data. ACI will have random advanced screening able to recognize if the data given is entered by the customer or if the identity has been stolen.

Amadeus' partnership with ACI Worldwide

Amadeus, the technology provider to the travel industry and ACI Worldwide, experts in fraud management, have joined forces to create tailored solutions to help travel companies reduce fraud, accept more genuine business and enhance customer experience.

About ACI Worldwide

ACI Worldwide, the Universal Payments company, powers electronic payments and banking for more than 5,600 financial institutions, retailers, billers and processors around the world. ACI software processes \$13 trillion each day in payments and securities transactions for more than 300 of the leading global retailers, and 18 of the world's 20 largest banks. Universal Payments is ACI's strategy to deliver the industry's broadest, most unified end-to-end enterprise payment solutions. Through their comprehensive suite of software products and hosted services, they deliver solutions for payments processing; card and merchant management; online banking; mobile, branch and voice banking; fraud detection; trade finance; and electronic bill presentment and payment. To learn more about ACI, please visit aciworldwide.com.

Togheter we shape de
Future of Travel!

For more information please contact you Amadeus sales executive or visit www.amadeus.com, and follow us on LinkedIn: «AmadeusTravel Payments».