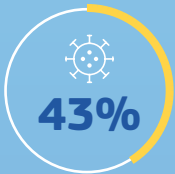


Rethink Travel Global Survey



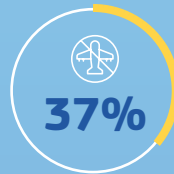
The biggest concerns about traveling in light of COVID-19 are:



Increased risk of catching or transmitting the virus



Government-imposed quarantine at destination or upon return home



Fear of being stranded

The conditions that would make travelers feel comfortable traveling are:



Flexible change and cancellation policies and payment terms



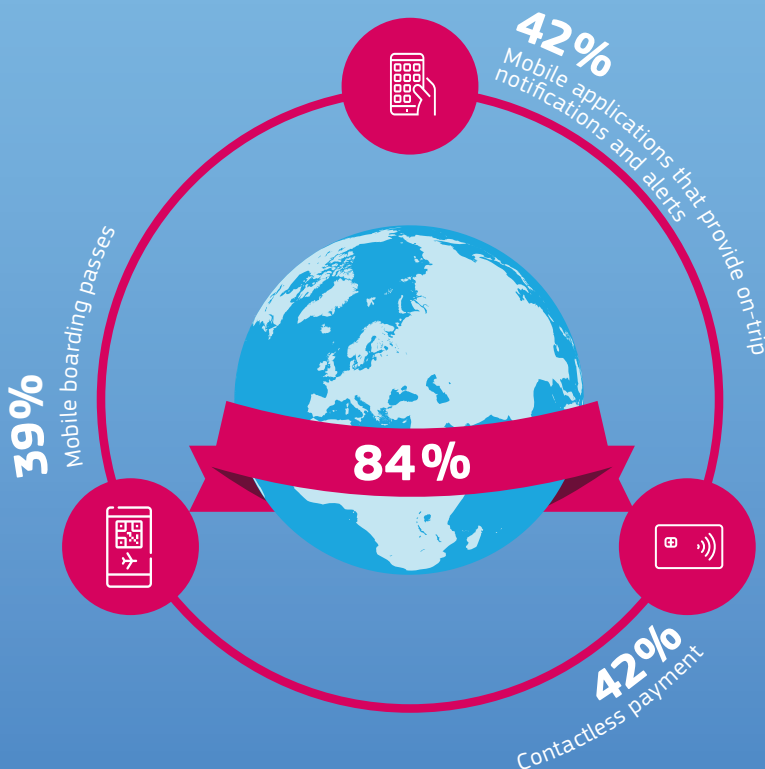
Limiting passenger numbers



Social distancing throughout the journey



84% of travelers responded that technology could address their concerns about traveling in light of COVID-19 including:



Overall, the three biggest things global travelers want technology to do are:



Reduce queues and congestion in public spaces



Protect financial data and personal information

Minimize face-to-face or physical contact with others

Meanwhile, issues lower on the agenda for global travelers include:

29%

Notify in advance when there is a delay

28%

Ensure the accuracy and effectiveness of national test, track and trace programs

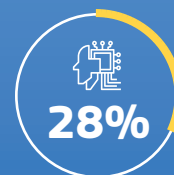
Looking ahead:



of travelers said they would like to see an effective test and trace program



said they would like to see contactless payments accepted globally to remove the need to carry or exchange cash



agreed they would like to use biometrics to remove physical checks and reduce queues

amadeus.com/rethinktravel