

How about increasing customer loyalty and your own efficiency for free? With CheckMyTrip, now a familiar tool for travellers worldwide, Amadeus helps travel agencies serve their customers even better by providing a content-rich, easy-to-use itinerary service. Direct your customers to www.checkmytrip.com and provide them with all the information they need before their trip, as well as extra services during and after the trip. Optimise your agents' time, increase cross-selling opportunities and reinforce your image.

Amadeus CheckMyTrip

Concentrate on your core business

Wondering how to make your customer's life easier...and yours at the same time? With Amadeus CheckMyTrip, you can instantly deliver to your customers real-time travel details (including eticket number), online. Much more efficient than having to edit an email or draft a fax.

Provide your customers with this easy to access and reliable point of reference for their travel information and see an immediate decrease in the numbers of calls to handle.

Give access to a professional travel itinerary service

The CheckMyTrip subscriber can achieve significant savings by directing minor enquiries to the site about departure times, terminal locations, flight numbers, etc. saving a possible call to the call centre and freeing up resources to handle more complex or rewarding enquiries.

Indeed, with Amadeus CheckMyTrip, all travellers with an Amadeus booking can access their real-time reservation

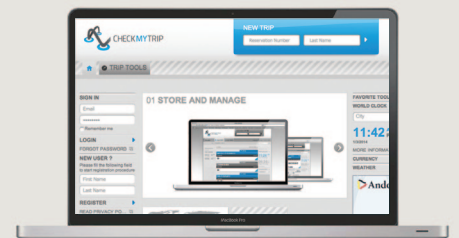
details together with context relevant destination information such as weather, worldclock, dialling codes, currency exchange rates, destination guides, maps, and more ... in one single place. Makes preparation of the trip just that bit more easy and exciting.

Save your time and theirs

All it takes to retrieve itinerary information is the travellers' name and reservation number. And this can even be quicker once a personal account is created, with preferred language, trip tools and where past, ongoing and future trips are easily saved.

Moreover, the traveller can view several trips at the same time simplifying those multi-leg reservations.

Your customer can also be redirected to the airline website to finalise his online check-in. Similarly, your travel agency's logo appears as the booking office, and a simple click allows your customer to send you an email or to access your website.



The website is visited by over three million travel agents and travellers alike, all relying on the 24/7 itinerary service provided.

Key features & benefits for better satisfied travellers	
Easy to use	<ul style="list-style-type: none"> – Access with traveller's surname and record locator – New look and feel with great usability experience – Regional parameters settings – Choose your language (amongst 23!) – 24/7 access
One-Stop Reference Point	<ul style="list-style-type: none"> – Itinerary service with full, real-time reservation details on : flight (duration, flight number, aircraft, seat maps etc..) hotel, car, cruise, car reservation as well as insurance – Destination sensitive information : display of related country guides, maps, weather forecast, dialing codes, world clock, currency exchange rates, subway maps for major cities etc. – Possibility to create a Personal Account and access a customised website integrating : <ul style="list-style-type: none"> personal preferences such as language (amongst 23) list of past, ongoing and future recorded trips with Amadeus PNR - accessible anytime, no need to remember the record locator additional personal comments to an imported trip or to its title
Time-saving direct links	<ul style="list-style-type: none"> – Airline online check-in website link with associated logotype – Travel Agency website with TA logotype for quick and easy recognition
Easy to share and communicate with others	<ul style="list-style-type: none"> – Post your travel details on facebook, download pdf itinerary, print it and/or send it to anyone by e-mail. – Download your entire itinerary into your electronic calendar including Google calendar, Apple iCal, GoDaddy Online Group Calendar, IBM Lotus Notes and Microsoft Outlook.



Check your travel details on your mobile too

CheckMyTrip mobile :

A light 'mini version' of the html-CheckMyTrip

A downloadable application that imports and stores Itineraries locally on the device. Reachable on <http://www.checkmytrip.com> from a phone-based web browser only.

CheckMyTrip mobile companion :

Can be downloaded on www.checkmytrip.com/mc (to be browsed from a mobile phone only)

Trial applications available for Blackberry, iPhone, Java, Android, windows Mobile imports and stores Itineraries locally on the device.

Trusted technology partner

As the global travel industry's leading technology partner, Amadeus is committed to helping you overcome your biggest business challenges by continuing to provide innovative and advanced integrated solutions, plus best-in-class support and expert consulting services.

Find out more

For further information, visit amadeus.com or speak to your Amadeus Account Manager today.



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