

# Amadeus Cruise



With Amadeus Cruise, you are offered instant availability, multimedia references for each ship and multiple, detailed cruise line offerings on a browser-based, point-and-click application. Spend less time on hold and more time providing your customers with services that add value to your business. Best of all, Amadeus Cruise software is immediately available to you and a GDS affiliation is not required.

## Get Automated

Close your sales faster than ever before with Amadeus Cruise. Powered by an easy to use and learn, point-and-click application and supported by real-time reservation information, Amadeus Cruise enables you to respond to your customers quickly. You can view multiple cruise offerings – such as cabin information, dining, pre and post-package availability, and itinerary – all on one screen.

What's more, Amadeus Cruise lists close to 90% of all cabins available worldwide. With that much choice, you can feel confident you'll be able to provide the right accommodation for every customer.

## Save Time

Amadeus Cruise offers you a wealth of features that guarantee accuracy and speed, like an 'at-a-glance' booking summary, allow you to recap the details of your customer's selections at any time during the booking process.

You can confirm your customer reservations in real-time, directly from the cruise-line's own reservation system. What's more, you can also display your commission information alongside trip details throughout the booking process, as well as handle any modifications, or even cancellations, to your customer's cruise reservation.

Combining cruise bookings with other services has never been easier. By adding Amadeus Cruise to your sales tool box, you will be able to provide your clients with a more complete travel package. And, if you are an Amadeus GDS customer, you will be able to book air, hotel and car rentals in just a few, simple steps, thanks to its PNR integration capabilities. Multiple bookings are not a problem for Amadeus Cruise; book up to three cabins in just one click!

## Offer Superior Service

Amadeus Cruise helps you better qualify your clients, identify their

specific preferences, and provide specials based on their individual requirements. The system's multifare display compares up to four fare codes per cabin category and gives you access to your unique, negotiated cabin pricing. You can also view pictures of cabins, deck plans and layouts to help your customers choose the right travel options. Amadeus Cruise is what cruise travel planning was meant to be – simple and hassle-free.



**Amadeus Cruise is available in five languages:**

- Spanish
- English
- French
- German
- Portuguese



## Amadeus Cruise benefits:

- It's Always Available:** use this service anytime. No GDS affiliation is required.
- Comparison Shop:** view multiple cruise offerings, including cabin, dining, pre- and post-package availability, and itinerary information, on one screen.
- Deck Plans, Cabin Photos and Layouts:** select the right accommodation with access to up-to-date multimedia reference images.
- Booking Summary Feature:** confirm trip details easily with access to an at-a-glance overview of bookings.
- Real-time Availability Information:** receive live reservations information, courtesy of Amadeus Cruise's direct link to cruise line reservation systems.
- PNR Integration:** offer a more complete travel package by combining your cruise bookings with air, hotel and other travel services, as an Amadeus GDS customer.
- Multi Fare Display:** find the best fares, comparing up to four fares codes per cabin category.
- Commission Information:** access and display commission information side-by-side with trip details and totals of all priceable booking items per guest.
- Amadeus Cruise Learning options:** expand your knowledge base with customised training solutions, online help and easy to follow tutorials.
- Interface to Cruise Mid/Back Office Systems:** achieve seamless integration and booking information transfer with TRAMS/ClientBase Plus and WinCruise. Other third party systems are possible.
- Product and Policy Information:** obtain updated product and policy information at any time during the booking process.
- Modify Cruise Bookings:** access cruise reservations to apply modifications, or cancellations.



## Amadeus Cruise supports all of these currencies:

| Code | Value            |
|------|------------------|
| ARS  | Argentin Peso    |
| AUD  | Australian Dlr   |
| BRL  | Real             |
| CAD  | Canadian Dlr     |
| CHF  | Swiss Franc      |
| CNY  | Yuan Renminbi    |
| CRC  | Costa Rica Colon |
| DKK  | Danish Krone     |
| EUR  | Euro             |
| GBP  | British Pound    |
| HKD  | Hong Kong Dlr    |
| INR  | Indian Rupee     |
| ISK  | Iceland Krona    |
| JPY  | Japanese Yen     |
| KRW  | S. Korean Won    |
| MXN  | Mex pesos        |
| MYR  | My Ringgit       |
| NOK  | Norway Krone     |
| NZD  | New Zealand Dlr  |
| SEK  | Swedish Krone    |
| SGD  | Singapore Dlr    |
| THB  | Thailand Baht    |
| TWD  | New Taiwan Dlr   |
| USD  | U.S. Dollar      |
| ZAR  | S. Africa Rand   |



## Cruise lines available in the Amadeus System:



More coming...

### Get in touch

To find out more about Amadeus Cruise, please contact your Account Manager or e-mail us at: [cruise@amadeus.com](mailto:cruise@amadeus.com)