Amadeus Corporate Travel Services

# Amadeus Implementation Services



What do you expect from your IT partner? A simple and easy-touse self-booking tool? More control over your travel management programme? We can offer you so much more than that! We provide an innovative fast-track programme offering two levels of implementation to add to the traditional. fully customised implementation service. We are committed to taking care of your individual needs.

#### Reduced time to market

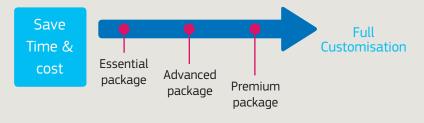
The fast-track approach helps you save time by using blueprint and wave methodology. You'll have more visibility over different check points and more control over your costs to help you plan your implementation project – all leading to better ROI achievement.

#### Segmented offering

Whatever the size of your company, we provide you with delivery services that can be smoothly aligned with your travel policy – simple, standard or complex – and easily integrated with your IT systems.

#### Tailored to your needs

You will benefit from our first class, tailored, professional services that are precisely adapted to your needs. With the Premium package, you can choose not only specific features, but also dedicated services along the implementation process – your needs, our concern.



## amadeus

#### 1. Essential Package

The Essential Package is a time and cost-saving choice for corporations using simple or standard travel policy. It contains basic deliverables such as air, car and hotel on classic flow, travel arranger workplace and quick-cards. It's pre-defined and can be quickly activated during the delivery phase. You'll be up to speed in just one day!

#### 2. Advanced Package

This package includes all Essential Package deliverables as well as additional tests, review phases and fine-tuning.

SingleView flow is adapted in this pack for air search and you'll benefit from rich Amadeus rail content, including SNCF, Swedish Rail or D-Bahn.

Travellers can also nominate a preferred arranger to organise their trip – their trip, their choice!

#### 3. Premium Package You'll benefit from all the services

included in the previous packages with a multi-GDS support.
The Premium Package presents fully customised implementation delivery services from beginning to end, from project planning, deployment, to post-implementation support.
In addition, it includes integration services for travel expense management. With the Premium Package, there's a guaranteed increase in customer satisfaction!

# Don't miss out on the benefits:

- Reduced time to market
- Segmented offering
- Tailored to your needs

# What can Amadeus implementation experts offer you?

 Amadeus implementation experts have a deep understanding of the travel industry and knowledge of Amadeus e-travel management and selfbooking tools. With sufficient experience in travel agencies and equipped with GDS background, they use their specially developed Amadeus Project Management skills and methodology to help you along the implementation process.

## Fast Track methodology\*

### Implementation Process

Concept and
Planning
"Business Blueprint"



Construction



Acceptance *"Pilot"* 



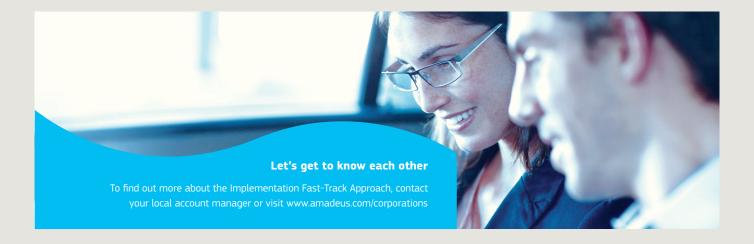
Transition *"Roll-out"* 



Customer Care Advanced

Delivery Services

- Define scope
- Test plan preparation
- Set up environment and test in production
- Policy and Profile structure creation
- Validation, ready for roll-out
- Product release to all users
- Project closure and sign-off
- Site review (Evolutions)
- Global Consistency Plan
- Adoption Services
- Consulting Services



<sup>\*</sup>For the Premium offering, additional customised services are provided in the implementation process.