Amadeus Selling Platform Connect

Quarterly product update: Q4 2023

New enhancements. Key highlights. Productivity hacks.

New capabilities to enhance your productivity



Select and pin your favorite Smart Flows and Apps for quick access.

Light Ticketing users will have full access to upsells, including infant, during a multi-passenger pricing flow. You can now see the "VOID window per market" during the cancellation flow.

Switch to Ticketing Office ID



Save time when performing after-sales actions. All light switch users can use a link to open the PNR in the Ticketing OID directly in case the Ticketing OID differs from the Logged-in OID when in Queue Mode.

Booking hotels is easier than ever



Define the price budget range or choose to shop & book only GDS properties. For Amadeus Value Hotels, use the traveler's credit card as FOP.

Modify a reservation and get a price change notification. The new and improved UI is now available for all users and markets.

NDC offers more and more options for you



You can now offer travelers the option to retain credit during cancel flow.
You may also add frequent flyer information after Order creation.
For AA, you can change seat allocation in the graphic Seat Map.

Additional Transfer possibilities



Choose and book from a list of services and equipment.
Differentiate by providing a complete ground transportation offer, including hourly services for travelers who need a dedicated chauffeur.