

Airlines

Goodbye complexity.
Hello simplicity

Boost sales, cut costs and streamline operations with one end-to-end solution.

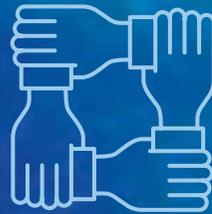
Introducing Amadeus Payments

Want to simplify your entire payments ecosystem? Want to offer travelers an effortless payment experience in all your sales channels? Want to boost your business efficiency, increase revenue and reduce costs? **With Amadeus Payments, you can.**



Global experts in travel

We've been at the heart of the travel industry for over 30 years. Today, we have an award-winning team of 16,000 people, supporting hundreds of airlines and operating in 190 markets. With over €4 billion invested in R&D since 2004, no one makes it easier for you to manage your airline's business now – and ensure it's perfectly prepared for tomorrow.



Trusted payments partner

We are your payments expert. Each year we process \$100 billion in the travel sector alone. We partner with 420 acquiring banks and have connections with 300 alternative payment methods and 20 payment service providers – not to mention 99% card coverage worldwide.



Seamless solution

We've made payments hassle-free. With one seamless end-to-end connection, all of your travel and payment data is consolidated in one place. This one point of contact makes getting paid and paying suppliers across the globe effortless. So, you can focus more on what matters most: your business success.

Your greatest challenges are our greatest strengths

We've been partnering with the airline industry since 1987, developing solutions and addressing the payment complexities you face. That's why we fully understand the issues:

Fragmented payment landscape

Today's payment landscape is becoming increasingly fragmented as customer payment preferences change from one country to another. The challenge is to satisfy their demands without the additional hassle or cost of managing different payment suppliers in each market.

Inefficient processes

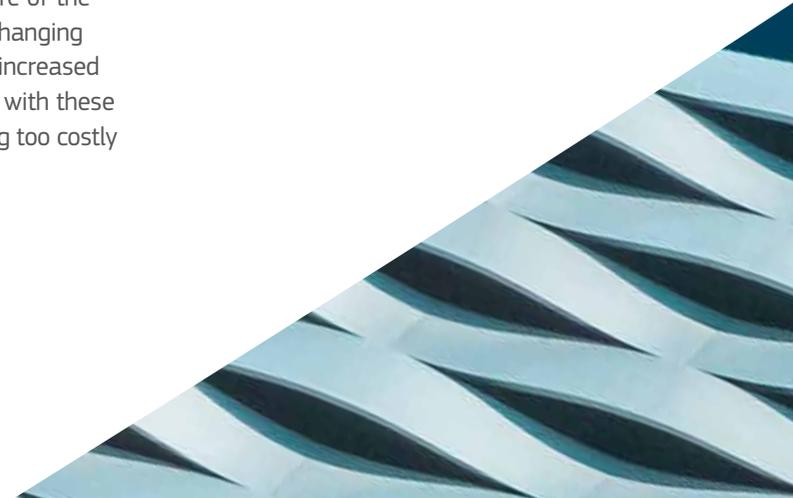
Plenty can happen between a traveler booking and boarding a flight. If they make changes and payment isn't integrated into the travel flow, there's a risk that data isn't aligned and mistakes can easily be made. All of which can result in a poor experience for customers, who don't receive the services they expect, and time-consuming and expensive manual reconciliation for you. The challenge is to fully align payments with travel data.

Complex back office

Websites, mobile apps, call centers, travel agencies and desks at the airport – it makes sense to use every direct and indirect channel to increase sales. But multiplying this globally makes reconciliation tricky and costly. The challenge is to bring the data together to create a single view, so you can make better business decisions.

Constantly evolving regulations

Regulatory initiatives already control interchange fees, surcharges on consumer cards and much more of the payment landscape. And with governments changing regulation to encourage competition, and an increased focus on security, the challenge is to keep up with these changes and be PCI-compliant, without it being too costly or time-consuming.



A simple solution

We have the on-the-ground knowledge and industry experience to make getting paid and paying out simpler and more efficient.



End-to-end payments

Through a single connection, you can access multiple payments providers, accepting and managing diverse payments easily across the world while meeting local and global security measures.



Travel-specific

Our award-winning solution fully integrates into your system, making it possible to manage multiple sales channels, simply.



Robust and intelligent

Make informed business decisions by bringing together your payment and travel data to give you a single overview of your entire payments ecosystem.

It's goodbye complexity, hello simplicity.
You're finally in full control.

Watch your airline's business really take off

Replacing complexity with simplicity means you can focus on your business strategy:



Maximize sales

We work with you to turn raw data into actionable insights, helping you reach new customers and make the most of market opportunities. Plus, robust fraud controls increase genuine bookings. They all maximize sales and help you get paid quickly (with funds guaranteed to arrive in your account within just one day).



Reduce costs

We help keep costs down by constantly reviewing every area of your payments ecosystem – shielding you from risky transactions, decreasing chargeback and interchange fees, automating manual tasks, and protecting customer data.



Operate efficiently

Our end-to-end payment solution puts an end to complexity and payment headaches. You don't need to manage a long list of payment providers. We do it for you. You don't need to organize hundreds of different payment methods. We do it for you. You don't need to implement stringent security measures or meet countless local and global regulations. We do it all for you.





“Acceptance rates have increased by 2%, resulting in over 500,000 additional transactions each year.”

Amadeus customer

“Amadeus Payments really opened doors for us. We can now seamlessly offer our customers a total of 18 payment methods, in 128 countries, through four sales channels. And all hassle-free.”

Amadeus customer

Think managing payments is hard work? Think again.

To find out more, speak to
your account manager or visit
amadeus.com/payments

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