

# Amadeus Mini Rules

Simple and intuitive fare conditions

The growth in the number of travellers purchasing their own air tickets has steadily increased, making the need for user-friendly display of fare conditions for itineraries essential to the booking process.

Current fare rules and restrictions are aimed at travel professionals, requiring a certain level of expertise to interpret the complex terms and identify the relevant information, all of which takes valuable time.

## Get simpler, clearer fare rules

Amadeus Mini Rules gives you an instant overview of essential, up-to-date fare rules and conditions for any itinerary through your preferred Amadeus front-office solution. This saves you time, eliminating the need to search through complex fare notes to get relevant information and helping you provide clear rules to your customers.

## Relevant rules at your fingertips

Amadeus Mini Rules gives you the most accurate, up-to-date information using industry standard fare and penalty rule

data filed by airlines. They highlight the most important rule categories: advanced reservation and ticketing; minimum and maximum stay; voluntary changes and refunds.

Mini Rules can be displayed at pricing time following a pricing transaction for an instant summary of the applicable conditions. The data is stored at pricing time and can be retrieved for consultation at any moment from the passenger record or using the e-ticket number.

# Inform your customers better

Amadeus Mini Rules make it easy to provide clear fare conditions and restrictions to your customers. Travellers can take better-informed decisions with greater confidence and are less likely to contact your call centre with queries.

## Tailor your displays

Amadeus Mini Rules data is provided in a structured format that allows Amadeus Web Services users to tailor fare rule information for specific customers or markets. Structured data makes it easier to translate rules into any language. This unique Amadeus feature helps you respect local laws,

such as European e-commerce language legislation.

## Clearer fare rules where you need them

Amadeus Mini Rules integrates seamlessly in your existing workflow through Amadeus front-office solutions: Amadeus Selling Platform and Amadeus Selling Platform Connect (GUI and command page); Amadeus Web Services/API; Amadeus e-Retail Engine; Amadeus e-Travel Management; Amadeus Offers (Offer Notice); and Amadeus Dynamic Travel Documents (itinerary).

Amadeus Mini Rules has been designed to be as intuitive and user-friendly as possible and requires minimal training. The solution can be activated easily at the office ID level.

# amadeus

# Key features and benefits

## Highlight relevant fare conditions

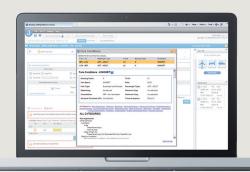
- \_ Available in any Amadeus front-office solution
- Display essential fare rules and conditions: advanced reservation and ticketing; minimum and maximum stay; voluntary changes and refunds
- \_ Tailor displays to give relevant information for specific customers and markets

# Display the rules and conditions at any time

- \_ Mini Rules are created at pricing time and stored for future
- \_ Retrieve rules via the passenger record or using an e-ticket number

## Accurate, structured rules data

- \_ Uses airline filed rules data for the most accurate, up-to-date information
- Structured data facilitates translation and multi-language content for Web Services and API users
- Fast activation at office ID level



Amadeus Mini Rules display in Amadeus Selling Platform Connect

## Amadeus Mini Rules at a glance

- \_ Give travel professionals and customers essential fare rules and conditions instantly, dynamically processed at pricing time
- \_ Check rules at any time: when pricing or at a later stage in the booking process
- \_ Clearer fare information for travellers will result in fewer queries to agents
- \_ Customise the information displayed for specific customers or markets, in any language
- \_ Minimise training costs: an intuitive solution that is easy to learn and use



## Trusted technology partne

As the global travel industry's leading technology partner, Amadeus is committed to helping you overcome your biggest business challenges by continuing to provide innovative and advanced integrated solutions, plus best-in-class support and expert consulting services.

## Find out more

For further information, visit **amadeus.com** or speak to your Amadeus Account Manager today.