

Hotel availability

The [hotel availability functionality](#) is used to **search for hotels with rooms available**. The number of rooms available for selling is defined in each hotel chain profile and may vary. If your request exceeds the set limit, the system displays an appropriate error message.

Command	Description
HAXXNYC1MAY-2	Hotel availability with arrival date (1MAY) and number of nights (-2)
HAXXNYC1MAY-3MAY/SR-XXX-YYY	Hotel availability with arrival and departure dates (1MAY-3MAY) and special rates codes (SR-XXX-YYY)
HALON02JUL/NR-3	Multi-room booking availability (NR-3, up to 9 rooms).

Essential search options

These options may be added to a hotel rate availability or a hotel list entry to help you search for the correct property or rate. You can combine options in any order and any options you apply to one display will apply to the next display.

Command	Description
/AR-ALL	Associated airports
/FF-SWI-JAC	Hotel facilities (i.e. pool and jacuzzi)
/HN-NEGRESCO	Hotel name
/CT-JUAN LES PINS	Properties in a non-IATA city
/LO-MAD	Location (i.e. Madrid). This entry is to be used to override the IATA code when doing a search referencing an air segment
/CO-HL	Hotel chain code (i.e. Hilton)
/DI-10K	Distance (i.e. 10 km)
/AD-MAIN STREET	Address
/PH-12345	Zip/post Code

GDS commands guide

Here you will find the commands for the basic functions that exist in [Amadeus Hotels](#).

Online help and general information

The [Amadeus Information Pages](#) include pages for each hotel chain with information about **policies, hotel information** and other topics.

Command	Description
HEHTL	Access Amadeus Hotels online help
GGHTL	Access General Reference Pages for Amadeus Hotels
GGHTLXX	Access chain-specific information (XX represents the chain code)

Hotel features

[Hotel features display](#) gives information about a hotel, such as the **address** and **telephone number, features, policies** and **services**.

Command	Description
HF XX PAR123	Access hotel description (XX PAR123 represents the property code)

Hotel list

You can request a **complete list of hotels for a city or a country**. The [hotel list entry](#) gives you a random list of all properties meeting your criteria, however you can limit the display to a single chain or to multiple chains.

Command	Description
HLXXNYC	Hotel list at city level (XX represents the optional chain code, NYC is the city code)
HLXXAABB	Hotel list at country level (AA is the country code, BB is the state (optional))

Quick card

GDS Commands Guide

Basic hotel cryptic commands



/HC-L	Hotel category (i.e. Luxury)
/SF-Y	F.E.M.A fire safety compliant
/ST-ALL	Availability status (i.e. all including closed):
/FC-USD	Foreign currency (i.e. USD)
/QU-100-150	Rate range
/SR-AMX-IBM-COR-PKG...	All special rates
/RP-ATT-EIFFEL TOWER	Point of reference (i.e. Eiffel Tower) including POR search
/LOW	Lowest rate available
/RT-9	Room occupancy (up to 9 people)

Hotel Sell

You can only sell from a single-property availability display.

Command	Description
HS1	Complete Access Plus hotel room (1 line number from availability)

Guarantee formats

Many hotels require a **guarantee** or a **deposit** when you book a room. Use the **/G** option to specify the form of guarantee or **/DP** to specify the form of deposit (credit card, cash, office address, corporate account ID, etc.).

Command	Description
/G- CC XX 1234... EXP1299	Normal credit card (XX is the CC code, 1234... is the CC number, EXP1299 is the expiration date)
/G-CCXX34252345	Non-standard credit card
/G-BS XXXXXXXX	Booking source (XXXXXXX is the IATA, TIDS or ARC number)
/G-BS	Booking source taken from agency AAA

/G-CO IBM 1 NEW STREET	Company code: (IBM 1 NEW STREET is the company name and address)
/G-CD123456	Corporate Account code, if it was already specified in /CD- option, enter /G-CD
/G-IDTG890203	Customer ID (IDTG890203 is the ID number), if the ID number was already given with /ID- option, enter /G-ID
/G-CHECK /G-CHK	Check identifiers (For Hilton and Hilton International: /G-CRQCHECK)
/G-MCO 007 385 0031	MCO identifier
/DP- CC XX 1234... EXP1299	Deposit: credit card. For non-standard CC use /DP-CCXX34252345
/DP-ADVDEP	Deposit: advance deposit
/DP-CHECK /DP-CHK	Deposit: check
/DP-MCO 007 385 0031	Deposit: MCO

Hotel Terms Display

To view hotel terms use a **pricing display** (HP). A hotel terms display gives you the following type of information about a specific rate: **what the rate includes (for example, meals and tax), the cancellation policy, the booking requirements.**

Command	Description
HP1	Viewing terms for Complete Access Plus (1 is the rate line number)
RTSVCH	Viewing terms for a booked rate from the PNR

Cancel formats

After you have made a hotel booking, it is still possible to **modify or cancel it** (even if you have ended the transaction and received a confirmation). Please note that when the hotel provider returns a cancellation number, Amadeus will store this number in PNR history. This will provide a useful reference for troubleshooting.

1. Retrieve: RT1A2B3C (PNR/Record locator)	2. Cancel: XE3 (hotel segment number)
3. Received From: RFNAME	4. End Transaction: ET

Billback transactions

Billback is a **direct hotel-payment solution between your travel agency or corporation and the hotel property**. In addition, at the end of the transaction the system sends a **fax** to the hotel property containing **booking, virtual credit card and payment information**.

Command	Description
HS1/G-BBCNTESTCLIENT/PI-PAYMENT INSTRUCTIONS/F-XXXXXXXXXX	Fax number parameter (F-, optional) and hotel property fax number. If you do not enter it, the fax number from Amadeus Hotel Description will be used.
HS1/G-BBCNTESTCLIENT/PI-PAYMENT INSTRUCTIONS/2/F-XXXXXXXXXX-CVV	One fax containing only the CVV number is sent to the hotel provider (segment F-XXXXXXXXXX is optional)
HS1/G-BBCNTESTCLIENT/PI-PAYMENT INSTRUCTIONS/2/ F-XXXXXXXXXX-FULL	Hotel provider gets two faxes: one with the virtual credit card number and the other with CVV number only (segment F-XXXXXXXXXX is optional)