

What users say about Airport Companion App

Faster, simpler service

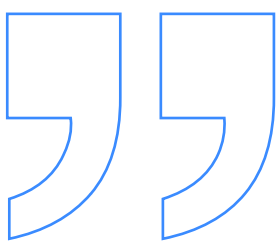
Check-in, boarding, and support in under a minute

Happier agents

Mobility, flexibility, and more personal service

Proven, stable solution

Quick adoption, minimal training, strong results



Our agents love it. Agents go into this role because they love helping customers. And now you've given them another tool that enables them to even do a better job at helping the customer.

Our customers appreciated it. So the feedback has been very positive.

“It’s so intuitive that within just a few hours—especially for those familiar with Alteia CM—agents were already on the floor helping customers confidently.”

Tonda Hargrove, Southwest Airlines



Our agents love it, especially boarding and printing.

During a recent major airport outage.

When customers see queues, they immediately look for an agent with a tablet—because they know help is available.

The agents go to the gate to collect hand bags payment and they end up selling chargeable seats!

“My advice? Just do it. The sooner the better. Get started, see the benefits. Even the smallest features make a difference—operationally and financially.”

Pedro Sousa, Sata

