

Amadeus Auto-Ticketing

Amadeus Robotics

Maintain your business edge.
Let robots do the dirty work.

Imagine a traveler decides on a Friday evening to book a flight for Sunday morning but there is no agent working at the office so the traveler shows up at the airport without having a ticket to fly.

Key features

1. Performs **PNR pre-checks** (e.g., Air segment status check, segments priced and not ticketed...) and applies pre-defined quality check rules (e.g., reprice PNR, add default form of payment...) on PNRs retrieved from an input queue to ensure desired quality.
2. Only **allows compliant PNRs** to pass to the ticketing process, at scheduled time and frequency.
3. The robot **records issuance rejects** in the PNR and sends that PNR to another queue for further processing and handling by an agent.

Amadeus Auto-Ticketing can run 24/7 at very frequent intervals.

Tangible benefits

Gain more efficiencies: ensure 24/7 ticketing service to travelers and timely itinerary send-out.

Protect your revenue: avoid risk of Agency Debit Memos (ADMs) from airlines for unissued reservations.

Build your collection

Even more powerful when you combine our ATKT robot with other Amadeus Robotics applications such as:

Amadeus Auto-Quality Control - for further creation of PNR quality validations before issuance

Amadeus Auto-Ticketing Time Limit – enable last minute issuance process.

How it works

