

Amadeus Auto-Quality Control

The variety of rules, market practices, airlines' policies and corporate agreements that can impact the internal operations of a travel agency triggers a tedious manual PNR validation process for travel sellers.

Amadeus Robotics

Maintain your business edge.
Let robots do the dirty work.

Key features

1. Provides travel agencies the **ability to create PNR quality checks** based on their own rules, contracts and agreements with airlines.
2. Automatically **validates the quality control rules** defined for multiple PNRs (e.g.,: set commissions and tour codes, check/validate/create/modify/delete PNR elements, validate airline agreements).
3. Automatically **executes specific actions** defined by the agency, such as ticketing or queue redirection, depending on the validation process result.

Auto-Quality Control can be configured to run on specific days, at any defined frequency, and/or within a specific time window.

Tangible benefits

Free up time: let your travel sellers focus on customer-facing and revenue-generating activities.

Gain more efficiencies: harmonize PNR quality rules across all your points of sale.

Protect your revenue: avoid costly human errors and PNR rework activities.

Build your collection

Even more powerful when you combine our AQC robot with other Amadeus Robotics applications such as:

Amadeus Auto-Ticketing - for further creation of PNR quality validations before issuance

Amadeus-Auto Schedule Change - ensure PNRs still meet the desired quality expected by the agency after any modification in the reservation

How it works

